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Quick reference guide

Aetna HealthFund® Health Savings Account (HSA)

Register your HSA today. Please complete all of the registration steps below.

- 1. Go to www.aetnanavigator.com.
 - a. Log in to your Aetna Navigator® secure member website with your user name and password. If you're a first-time user, click **Sign Up Now** to get started.
 - b. Once logged in, you'll see your HSA under "Accounts & Funds." Click on **Access Your Account**. This will bring you to the PayFlex® member portal to register your HSA.
- 2. Review and accept the website and mobile app terms of use.
 - a. Check the box to acknowledge the terms of use.
 - b. Enter your initials in the text box.
 - c. Click Continue.
- 3. Read the agreements and review the account fees.
 - a. Check the box to acknowledge.
 - b. Enter your initials in the text box.
 - c. Click Continue.
- 4. Enter your personal information.
 - a. Select your marital status using the drop-down list.
 - b. Enter your home or cell phone number. **Note:** It's helpful to have a phone number on your account in case we need to reach you.
- 5. Review your high-deductible health plan (HDHP) start date and update as needed.
 - a. Select your coverage type from the drop-down list.
 - b. Click Continue.
- 6. Link one or more bank accounts to your HSA. This is optional. When you link a bank account to your HSA, you can easily transfer funds into and out of your HSA.
 - a. In the Financial Center, click on Add Bank Account.
 - b. Enter the bank account type (checking or savings), account number and routing number. **Note:** You'll see that the status will say "Needs Validation." (See "Validating your linked bank account.")
 - c. Click Continue.

- 7. Enter your beneficiary information. This is a required step.
 - a. You can name at least one beneficiary. Select "no" to name your beneficiaries. If you select "yes," you'll name your estate as the beneficiary.
 - b. You'll need to enter the following information about your beneficiary: name, address, Social Security number and relationship to you. If you have more than one beneficiary, you'll need to show how you want the funds split between them. The total must equal 100 percent.
 - c. Click on Continue.
- 8. The final registration step will show you how much you can contribute to your HSA for this calendar year. Review this and click **Continue**.

Validating your linked bank account

After you link a bank account to your HSA, we'll send a deposit and matching withdrawal to the account. This is how we make sure that we have linked the correct account. The amount will be less than \$1.00. This process will take up to two business days, not including Saturdays, Sundays or holidays.

Once you see the two transactions in your bank account, log back in to your HSA. Follow these steps to validate your linked account.

- Go to the Financial Center.
- Select your **Health Savings Account** from the drop-down menu. Click on **Link My Bank Accounts**.
- Enter the amount of the test deposit and withdrawal. This is the amount we deposited and then withdrew as part of testing your linked account.
- Click Validate.

Once you validate your account, you can begin to transfer funds into and out of your HSA.

Account notifications

- From My Dashboard, click on My Settings.
- Click on the notifications link.
- Enter your e-mail address and choose the notifications you wish to receive. You can also choose when and how you'd like to get them. Then click **Submit**.

Order an additional PayFlex Card® for your spouse and dependents (if offered by your employer)

- On **My Dashboard**, under *Quick Links*, click on **Manage My Debit Card(s).**
- Click on Order a Dependent Debit Card.
- Enter the spouse or dependent name and click **Submit**.

Make a payment

Click on the **Financial Center** tab. Select your **Health Savings Account** from the drop-down menu. Then click on **Make a Payment**. This will let you to pay your health care
provider directly from your HSA.

Step 1: Select who you want to pay (payee) from the drop-down box. Or you can add a new payee with the "+" sign.

Step 2: Enter the date the payment should be made (origination date), amount to be paid, expense category and date of service.

Step 3: Review your payment; click **Submit** to complete. Or click **Previous** to make changes.

Step 4: You can print a copy of your confirmation.

Withdraw funds (available with a linked bank account)

- Click on the **Financial Center** tab. Select your **Health Savings Account** from the drop-down menu.
- Click on **Make a Withdrawal**. This will let you withdraw funds from your HSA and deposit them into your linked bank account.

Step 1: Enter the amount you want to withdraw. Choose the linked account for the deposit.

Step 2: Confirm your entry; click **Submit** to complete. Or click **Back** to make changes.

Step 3: You can print a copy of your confirmation.

Make after-tax contributions (available with a linked bank account)

- Click on the **Financial Center** tab. Select your **Health Savings Account** from the drop-down menu.
- Click on **Make a Deposit**. This will let you make a deposit to your HSA from a linked bank account.

Step 1: Complete the following fields: Contribution Amount, Contribution Year, Bank Account, Description and Origination Date (the date you want the contribution to post to your HSA). Click **Continue**.

Step 2: Review the deposit entry; click **Submit** to complete. Or click **Back** to make changes. Once you submit, you'll see a confirmation page.

Step 3: You can print a copy of your confirmation.

Invest your HSA dollars (once your account balance is more than \$1,000)

- Click on the **Financial Center** tab. Select your **Health Savings Account** from the drop-down menu.
- Select **Investments** on the left side.
- If you have enough funds in your HSA, you can open an investment account by clicking on **Enroll Now**.
- Read and electronically sign the agreement. This will complete the investment account setup process. This may take up to 24 hours.
- Once your investment account is set up, you may transfer funds into and out of your HSA cash account.

Questions about your HSA?

You can call Customer Service at 1-888-678-8242,

 $\textbf{Monday - Friday:} \ 7 \ a.m. - 7 \ p.m. \ CT \ and$

Saturday: 9 a.m. – 2 p.m. CT.



Note: There may be fees with your HSA. These are the same types of fees you may pay with a checking account. Please see the HSA fee schedule in your HSA enrollment materials for more information.

Aetna Consumer Financial Solutions products are administered by PayFlex Systems USA, Inc. (PayFlex), an affiliate of Aetna Life Insurance Company (Aetna). PayFlex's robust account tools, accessible through your Aetna Navigator secure member website, make it easy for you to manage your tax-advantaged accounts.

Investment services are independently offered through a third-party financial institution. The HSA investment account is an optional, self-directed service. We do not provide investment advice for HSA investment account participants. You are solely responsible for any investment account decisions you make. Mutual funds and brokerage investments are not FDIC-insured and are subject to investment risk, including fluctuations in value and the possible loss of the principal amount invested. The prospectus describes the funds' investment objectives and strategies, their fees and expenses, and the risks inherent to investing in each fund. Investors should always read the prospectus carefully before making any investment decision. System response and account access times may vary due to a variety of factors, including trading volumes, market conditions, system performance and other factors.

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